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[redacted] (NBPO) called

Mr. Peacock 2/21/85 - the
original submission was
found by Mr. Peacock's
Office.

ef
2/22/85

Notified Brenda by phone
2/22/85

Date

ROUTING AND TRANSMITT. SLIP

2/19/85

| | | | |
|--|-----------------------------|-------------------------|-------------|
| TO: (Name, office symbol, room number, building, Agency/Post) | | Initials | Date |
| 1. OL/NBPO | | | |
| 2. | | | |
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| 4. | | | |
| 5. | | | |
| Action | File | Note and Return | |
| Approval | For Clearance | Per Conversation | |
| As Requested | For Correction | Prepare Reply | |
| Circulate | For Your Information | See Me | |
| Comment | Investigate | Signature | |
| Coordination | Justify | | |

REMARKS

#1 - FOR ACTION (See Note Below)

(THIS WAS PREPARED BY YOUR OFFICE AND DDA REGISTRY HAND-CARRIED TO THE MAILROOM ON 1 FEBRUARY SO THAT IT WOULD BE PICKED UP BY THE 4:30 POSTAL RUN. PLEASE CONTACT MR. LARRY PEACOCK BY PHONE (804) 441-6621 TO ASK HIM TO PLEASE HAVE ANOTHER LOOK. IF HE IS STILL UNABLE TO FIND OUR RESPONSE, PLEASE FILL OUT THE QUESTIONNAIRE AGAIN AND FORWARD IT DIRECT TO MR. PEACOCK.)

cc: D/LOGISTICS

DO NOT use this form as a RECORD of approvals, concurrences, disposals, clearances, and similar actions

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| | Phone No. |

EXECUTIVE SECRETARIAT
ROUTING SLIP

TO:

| | | ACTION | INFO | DATE | INITIAL |
|----|-----------|--------|------|------|---------|
| 1 | DCI | | | | |
| 2 | DDCI | | | | |
| 3 | EXDIR | | | | |
| 4 | D/ICS | | | | |
| 5 | DDI | | | | |
| 6 | DDA | X | | | |
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| 8 | DDS&T | | | | |
| 9 | Chm/NIC | | | | |
| 10 | GC | | | | |
| 11 | IG | | | | |
| 12 | Compt | | | | |
| 13 | D/Pers | | | | |
| 14 | D/OLL | | | | |
| 15 | D/PAO | | | | |
| 16 | SA/IA | | | | |
| 17 | AO/DCI | | | | |
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SUSPENSE _____
Date

Remarks

Believe you have responded?

16 Feb 85

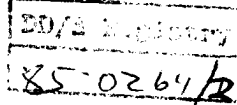
Date



UNITED STATES GENERAL ACCOUNTING OFFICE
WASHINGTON, D.C. 20548

213/1

February 14, 1985



The Honorable William J. Casey, Director
Central Intelligence Agency
Washington, D.C. 20505

Dear Mr. Casey:

On January 14, 1985, we mailed you a questionnaire related to our survey of federal efforts to improve productivity through capital investment programs. As I mentioned in my previous letter, the objectives of our survey are to develop an inventory of productivity enhancing capital investment programs in the federal government and to obtain indications of the potential for starting new programs for those agencies that currently don't have such programs.

Your response is of the utmost importance to us, but as of this date, we have not received it. If you have already returned the completed questionnaire, please disregard this letter and accept our thanks for contributing your time and knowledge.

In the event that the first questionnaire was misplaced, we have enclosed a second copy. We urge you to fill it out and return it to us in the enclosed self-addressed, postage-paid envelope as soon as possible.

Your cooperation will be greatly appreciated.

Sincerely,

A handwritten signature in cursive script that reads "William J. Anderson".

William J. Anderson
Director
General Government Division

Enclosures



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U.S. GENERAL ACCOUNTING OFFICE

SURVEY OF FEDERAL EFFORTS TO IMPROVE
PRODUCTIVITY THROUGH CAPITAL INVESTMENT PROGRAMS

INTRODUCTION

The U.S. General Accounting Office is conducting a survey of federal efforts to improve productivity through capital investments. This survey will enable us to develop an inventory of productivity enhancing capital investment programs in federal agencies and obtain indications of the potential for starting new programs.

This questionnaire is being sent to each of the federal departments and agencies which are considered to have capital expenditures and budgets sufficiently large enough to have, or have the potential for, formal efforts or programs directed toward identifying and promptly funding fast payback capital investments with high potential for improving productivity. We are interested in investments in equipment and facilities (buildings) that are not routine replacements, but directed toward more innovative productivity enhancements.

Please complete the questionnaire and return it in the enclosed pre-addressed envelope by January 31, 1985. Should you have any questions concerning the questionnaire or our study in general, please contact Larry Peacock at (804) 441-6621 (FTS 827-6621) or Horace Kreitzman at (202) 275-2156 (FTS 275-2156).

Return the questionnaire to:

Mr. W.D. Campbell, Regional Manager
 Norfolk Regional Office
 U.S. General Accounting Office
 5705 Thurston Avenue
 Virginia Beach, Virginia 23455
 ATTN: Larry Peacock

Thank you for your help.

Please fill in the following information about the individual responsible for completing the questionnaire in the event that clarification and/or additional information are needed.

Name: _____

Position: _____

Address: _____

Telephone: _____

(Area Code and Number)

DEFINITIONS

Productivity enhancing capital investments are defined for the purpose of this questionnaire as those investments in labor saving equipment, facilities, or systems which are self-amortizing--i.e., they generate labor cost savings that are sufficient to recoup the investment cost within a reasonable period of time.

Fast payback capital investments generally refer to those capital investments which accrue labor and/or other cost savings, and provide a quick return on investment (some organizations use a specific period, such as 2 years, as the maximum length of time for self-amortization of the investment to qualify as a fast payback capital investment).

GENERAL

1. What are your department's/agency's total actual (1980-1984) and projected (1985-1990) capital expenditures for facilities and equipment? (If actual is not available for fiscal year 1984, please provide an estimate.)

TOTAL CAPITAL INVESTMENT EXPENDITURES

| | Fiscal year | Amount for facilities \$(000) | Amount for equipment \$(000) | Total \$(000) |
|-----|------------------|-------------------------------|------------------------------|---------------|
| 1. | 1980 (actual) | | | |
| 2. | 1981 (actual) | | | |
| 3. | 1982 (actual) | | | |
| 4. | 1983 (actual) | | | |
| 5. | 1984 (actual) | | | |
| 6. | 1985 (projected) | | | |
| 7. | 1986 (projected) | | | |
| 8. | 1987 (projected) | | | |
| 9. | 1988 (projected) | | | |
| 10. | 1989 (projected) | | | |
| 11. | 1990 (projected) | | | |

2. Does your department/agency identify capital equipment separately in the budget?

1. ☐ Yes
2. ☐ No

3. Please list below the principal product(s)/ service(s) produced by your agency with the majority of your capital investment expenditures for facilities and/or equipment shown in Question 1 above. (Please attach additional pages, if necessary.)

PRODUCTIVITY IMPROVING CAPITAL INVESTMENT PROGRAMS UNDER WAY

4. Does your department/agency have any special or separately identified efforts or programs directed toward improving productivity through capital investments?

1. ☐ Yes
2. ☐ No (Skip to question 17.)

If there is more than one program, please duplicate the questionnaire, as necessary, and respond to Questions 5-16 for each program.

5. Please provide the following information about who is responsible for your productivity enhancing capital investment programs.

Name: _____

Title: _____

Organization: _____

Address: _____

Telephone: _____

(Area code and number)

6. Does your program include provisions for funding facilities and equipment? (Please check one box in each row.)

- | | Yes | No |
|----------------|--------------------------|--------------------------|
| 1. Facilities: | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. Equipment: | <input type="checkbox"/> | <input type="checkbox"/> |

7. Is your formal productivity improvement program separately funded or financed so that these investments do not compete with routine budget requirements?

1. ☐ Yes
2. ☐ No

8. Who in your department/agency has the authority to approve the funding for proposed productivity enhancing capital investments? (Check all that apply.)

1. ☐ Assistant Secretary/Comptroller
2. ☐ Capital investment program manager
3. ☐ Program/department/division manager
4. ☐ Other (please specify)

9. Please provide the total amount of funds spent (actual and projected) for capital investments implemented under the formal program or approved for the purpose of enhancing productivity for fiscal years 1980 through 1990. (If actual is not available for fiscal year 1984, please provide an estimate.)

PRODUCTIVITY ENHANCING CAPITAL INVESTMENT
EXPENDITURES

| | Fiscal Year | Amount for faci- lities \$(000) | Amount for equipment \$(000) | Total \$(000) |
|-----|------------------|--|---------------------------------------|------------------|
| 1. | 1980 (actual) | | | |
| 2. | 1981 (actual) | | | |
| 3. | 1982 (actual) | | | |
| 4. | 1983 (actual) | | | |
| 5. | 1984 (actual) | | | |
| 6. | 1985 (projected) | | | |
| 7. | 1986 (projected) | | | |
| 8. | 1987 (projected) | | | |
| 9. | 1988 (projected) | | | |
| 10. | 1989 (projected) | | | |
| 11. | 1990 (projected) | | | |

10. Please provide the current amount (cost) of any backlog of identified productivity enhancing capital investment opportunities for which funding is not available. (If actual is not available, please provide an estimate and check the appropriate box. If none, enter "0".)

- | | | | | |
|----------------|-------|--------------------------|--------------------------|--|
| | | <u>Actual</u> | <u>Est.</u> | |
| 1. For | | <input type="checkbox"/> | <input type="checkbox"/> | |
| facilities: \$ | _____ | | | |
| 2. For | | <input type="checkbox"/> | <input type="checkbox"/> | |
| equipment: \$ | _____ | | | |

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11. Is there a separate system or process (set of procedures) for obtaining approval of capital investments proposed for the productivity enhancing program?

1. ☐ Yes
2. ☐ No

12. Is there a formal mechanism or set of procedures for tracking the productivity improvements and other benefits resulting from the investments?

1. ☐ Yes (Continue)
2. ☐ No (Skip to Question 14)

13. If you track program benefits, please provide the total cost savings and other benefits, if any, realized from the productivity enhancing capital investment program for fiscal years 1980 through 1984. (Please add additional pages if necessary to provide the information. If actual is not available for fiscal year 1984, please provide an estimate.)

PRODUCTIVITY ENHANCING CAPITAL INVESTMENT
PROGRAM COST SAVINGS

| | Fiscal year | Cost Savings from Facilities Investments \$(000) | Equipment Investments \$(000) | Total \$(000) |
|----|----------------|---|-------------------------------------|------------------|
| 1. | 1980 | | | |
| 2. | 1981 | | | |
| 3. | 1982 | | | |
| 4. | 1983 | | | |
| 5. | 1984 | | | |

6. Other benefits (please list).

(SKIP TO QUESTION 15)

14. If you do not track program benefits, is the return on investment computed for each investment directed toward improving productivity?

1. ☐ Yes
2. ☐ No

15. How long has your oldest productivity enhancing capital investment effort or program been in effect? (Please check only one.)

1. ☐ 1-3 years (Skip to Question 21.)
2. ☐ 4-6 years
3. ☐ 7-9 years
4. ☐ 10-12 years
5. ☐ Other (please explain) _____

16. If your program has been under way for more than 3 years, to what do you attribute its continuance? (Please check all that apply.)

1. ☐ Management emphasis and support
2. ☐ Adequate funding of the program.
3. ☐ Continuing need to reduce costs of department/agency operations.
4. ☐ Incentives to department/division managers (Please explain or list the type of incentives under item 5 below.)
5. ☐ Other (Please list or explain.)

(SKIP TO QUESTION 21)

POTENTIAL FOR STARTING A FORMAL EFFORT
(PROGRAM) TO IMPROVE PRODUCTIVITY
THROUGH CAPITAL INVESTMENTS

17. Do you consider your department/agency to have the potential for establishing a formal effort or program directed toward improving productivity through capital investments?

1. ☐ Yes (Continue)
2. ☐ No (Skip to Question 21.)

18. Has your department/agency ever considered establishing a capital investment program directed primarily toward fast payback and/or productivity enhancing opportunities?

1. ☐ Yes (Continue)
2. ☐ No (Skip to Question 21.)

19. If you answered yes to question 18, which of the following, if any, were the reasons for not proceeding with a program? (Please check all that apply.)

1. ☐ Budget limitations
2. ☐ Insufficient potential
3. ☐ Still under consideration
4. ☐ Other (please specify) _____

20. Please estimate the amount (cost) of productivity enhancing capital investment opportunities available in your department/agency which have not been funded. (If none, enter "0".)

1. For facilities: \$ _____

2. For equipment: \$ _____

OTHER INFORMATION

21. If you have additional comments regarding any previous question or general comments concerning federal efforts to improve productivity through capital investment programs, please use the space below or attach additional sheets.

Thank you for your help.

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Mr. N. D. Campbell, Regional Manager
Norfolk Regional Office
U.S. GENERAL ACCOUNTING OFFICE
5705 Thurston Avenue
Virginia Beach, VA 23455

Attn: Larry Peacock



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